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To Whom it may concern,

February 33, 2013

Ralph Amazing participated in a low and high Manager system specific trainings at ACME TRAINING Center, CT, (February 1 & 2 , for 20 hours) and other site specific trainings at BFZ, NM. The session was designed / administered by Tom Andrews of Pro Image Adventures, LLC. The content of this course meets the standards for certification for management of challenge course operations*:

- 1 Developing / evaluating / maintaining *all* Challenge Course Standard Operating Procedures (SOP(s) & Local Operating Procedures (LOPs).*
- 2 Maintaining appropriate administrative documents.
- 3 Developing a risk management, course maintenance and inspection plan.*
- 4 Evaluating near-misses, incidents and [accidents] for appropriate policy changes.*
- 5 Developing an operational equipment use and inspection system [manufacturer's prescribed use and retirement criteria, logs and inventory].*
- 6 Purchasing appropriate operational equipment [personal safety gear aka "PSG"].
- 7 Hiring, training, supervising, [mentoring] and evaluating employees and [staff] volunteers.
- 8 Scheduling employees and programmed events.
- 9 Interfacing with higher levels of management.
- 10 Participating in periodic organizational review.*
- 11 Universal programming, accessibility, inclusion, adapting activities for all participants despite their physical or other barriers.*
- 12 Awareness of the history of the challenge course field and the existing standards from both the PRCA** and ACCT** perspectives.

Mr. Amazing clearly exhibits comprehension and extensive experience with these topics. He has passed the written and practical tests. His professionalism, maturity, course operation / facilitation experience, boundless energy/passion and sense of humor are great assets. Mr. Amazing has also been an excellent co-trainer for Pro Image Adventures, LLC for the past year, taking creative initiative with superb results often.

Ralph has edited and updated the BFZ program safety manual, and documented more than 500 hours of training/experience (portfolio) as prescribed by the ACCT / PRCA standards, thus completing his manager certification; valid for 5 years.

Sincerely,

Tom Andrews, M Ed and Manager, Pro Image Adventures, LLC;
Accredited Vendor member of Professional Ropes Course Association (PRCA); associate member Association for Challenge Course Technology (ACCT)

* Taken from The Complete Ropes Course Manual, 4th Edition, c. 2007.

** (See 2008 PRCA standards, pg 50-64; 2012 edition - ACCT standards, chapter 3 and 4)